# **Job Description**

**Job Title:** Product Operation Lead

**Location:** Rama 3, Bangkok **Reports To:** Product Manager

**Job Type:** Full-Time

#### **About Us:**

BONFIRE GATHERING is a new and dynamic player in the game industry, led by Oat Pramote Pathan, committed to delivering immersive gaming experiences to Thai players. We are seeking a dynamic and experienced Product Operation Lead to join our game team. As a key player in our team, you will use your Korean language skills to enhance our games and effectively communicate with our development team based in Korea. You will also have the unique opportunity to shape the direction of our games, working closely with a small, agile team of passionate professionals.

# Job Summary:

As the Product Operation Lead, you will lead our Product and Operation unit and play a crucial role in ensuring the quality and cultural relevance of our games for the Thai gaming community. You will collaborate closely with the Product Manager and have the chance to influence the direction of our games.

# **Key Responsibilities:**

## **Team Leadership**

- Lead and inspire a small team of dynamic LQA/QA testers.
- Foster a collaborative and high-performing team culture.
- Provide guidance and support to team members.

# **Test Planning and Execution**

- Work with the Product Manager to develop test plans and strategies.
- Execute comprehensive test cases, taking into account Thai gaming preferences.
- Manage test documentation.

• Collaborate with LQA and translators to ensure accurate and culturally relevant localization of our games for the Thai gaming community.

• Ensure that our games meet the highest quality and cultural standards for the Thai gaming market.

## **Bug Tracking and Reporting**

- Oversee the bug tracking process, ensuring precise documentation and reporting of issues.
- Collaborate with developers and designers to resolve issues.

# Game Planning and Design

- Collaborate with the Product Manager to shape game direction, features, and mechanics.
- Contribute to the creation of detailed game design documents and proposals.
- Align game planning with quality standards and player preferences.

# **Process Improvement**

- Continuously enhance testing processes and methodologies to boost efficiency and effectiveness.
- Implement best practices in quality assurance and game planning.

## Collaboration

• Foster collaboration with cross-functional teams, including product managers, marketing and communication team, and developer.

## **Qualifications:**

- Proficiency in Thai and English language
- Proficiency in other languages e.g. Chinese or Korean is a plus
- Bachelor's degree in a relevant field or equivalent work experience.
- Proven experience in LQA and QA testing.
- Strong leadership and team management skills.
- Excellent problem-solving and analytical skills.
- Familiarity with Thai gaming preferences.
- Strong communication and interpersonal skills.

## Why BONFIRE GATHERING?

At BONFIRE GATHERING, we offer an exciting and dynamic work environment where your Korean language skills and passion for gaming are valued. Join us and be part of a small and agile team that creates memorable gaming experiences for players in the Thai market. Shape the direction of our games and make a significant impact in the gaming industry.

If you are ready to lead and shape the quality, localization, and direction of our games for Thai players, apply today by sending an email to <u>career@bonfiregathering.com</u> with your resume attached. Please include your expected salary in your application. Join us and be part of a small and agile team that creates memorable gaming experiences for players in the Thai market.